

# Security. Discretion. Assured.

## MANAGING SENSITIVE, HIGH-VISIBILITY PROCEEDINGS WITH CONFIDENTIALITY



### THE CHALLENGE

*In a high-profile, multi-party matter with strict confidentiality requirements, all parties had chosen to work with one of our large competitors.*

*However, ongoing service breakdowns and security concerns created risk and dissatisfaction.*



### OUR SOLUTION

*One party sought a more reliable alternative and contacted Veritext. From the outset, the matter required an exceptional level of coordination and discretion.*

*Our team implemented a highly structured approach, establishing rigorous confidentiality protocols, aligning case management, reporters, and videographers, and ensuring next-day turnaround expectations were consistently met.*



### THE RESULT

*Every detail was managed with precision and supported by seamless collaboration across internal teams.*

*After just a few depositions, the improvement in service and reliability was clear. Other parties quickly took notice.*



### IMPACT

*In short order, **every party transitioned their scheduling to Veritext**—transforming a single booking into full-case adoption.*

*This outcome reflects the rigor of our security measures, the discretion in our concierge approach, disciplined execution, and ability to perform under pressure, earning trust in even the most complex, sensitive and confidential matters.*